

**COLLABORATION IN ACTION**  
**LUPC & SUPC CONFERENCE 2021**

# LUPC & SUPC CONFERENCE

What You Need to Know about Professional Services:  
An Overview of Trends, Insights and Available  
Frameworks

*20 May 2021*

## LUPC



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# Occupational Health

- Remote Services
- Mental Health?
- COVID Impacts



# Debt Recovery

- Trend towards external recovery services
- Impacts of a pandemic
- Breathing Space regulations

# Temporary and Permanent Recruitment



- Reduced spend through the framework
- Increase in ancillary staff - cleaning
- Fewer mini-competitions
- No price increases
- Living Wage concerns



# Legal Services

- Pandemic Influences
- Brexit
- Technology Gains



# Impact of COVID-19

- Changes from the switch to online learning
- Tolerant categories
- Adapting categories
- Challenging categories

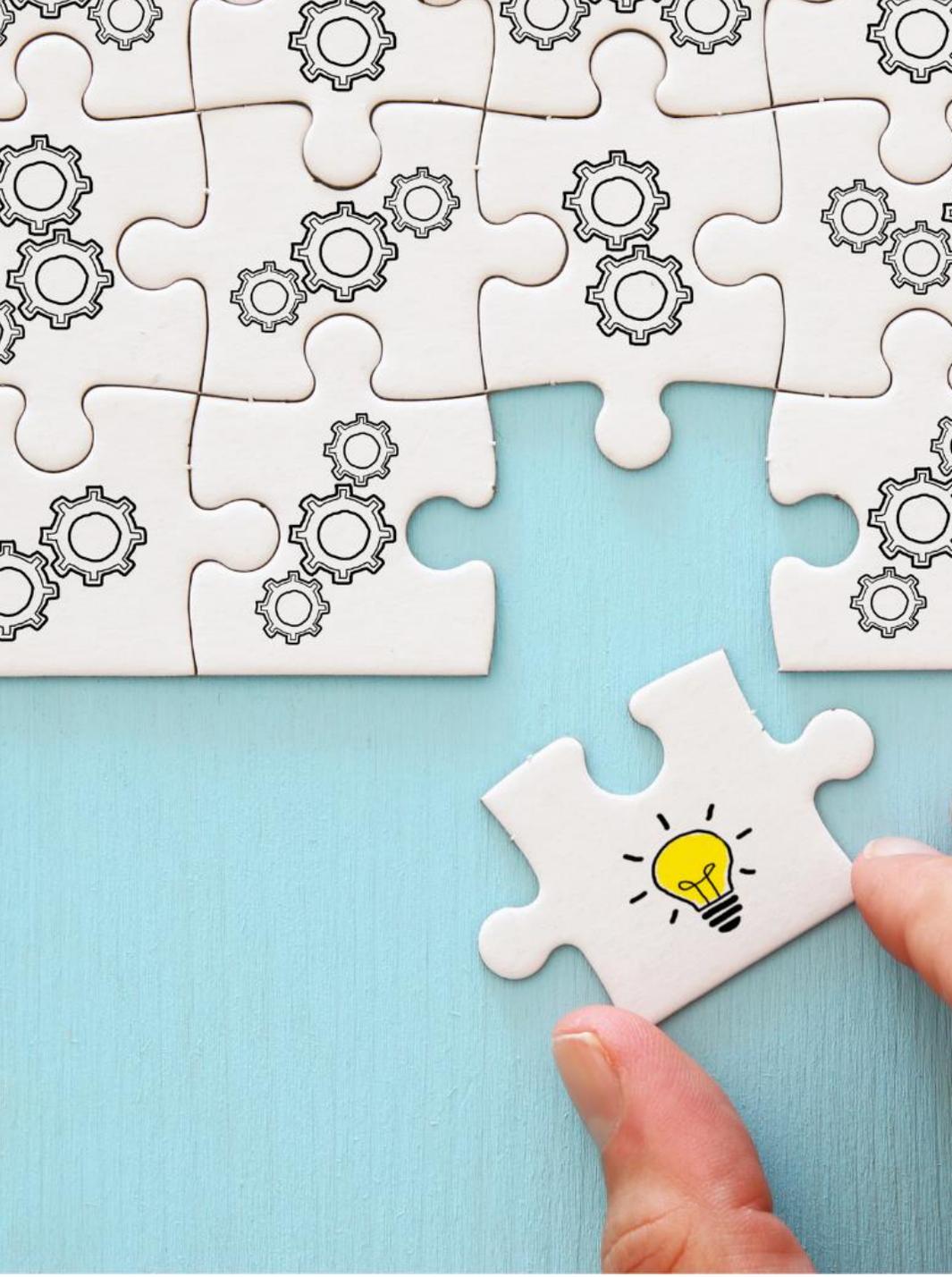


# Tenders In Progress

- Legal Services
- Global Mobility Services

# New Framework Agreement Investigations

- Marketing/Media Buying



# Resources

[Debt Respite Scheme Information](#)

**Framework Information:**

[Debt Recovery Services](#)

[Education Recruitment Advertising and Resourcing Services \(National\)](#)

[Legal Services \(National\)](#)

[Occupational Health and Wellbeing for Students and Staff](#)

[Temporary and Permanent \(TAP\) Recruitment Services](#)